

**WARRINGTON SAFEGUARDING ADULTS BOARD
STRATEGIC - PLAN 2016-2019**

FOREWORD

This is the first strategic plan for Warrington Safeguarding Adults Board following the implementation of the Care Act 2014 on 1 April 2015. The Act places Safeguarding Adults Boards on a statutory footing and requires them to fulfil a number of duties. This strategic plan and the action plan that flows from it ensures that Warrington Safeguarding Board can fulfil these new duties. The plan has also been developed in the context of learning from the Annual Report 2014-15. As a newly appointed independent chair of the Board, I look forward to working with Board members and building new partnerships to further our mission:



“Warrington’s Safeguarding Adults Board will oversee local arrangements to ensure that safeguarding adults at risk is prioritised and coordinated effectively. We are committed to continuous improvement, learning from experience and enabling adults at risk of neglect and abuse to have a voice”.

Shirley Williams, Independent Chair

INTRODUCTION

The Care Act 2014 sets out the way in which social care will be delivered over the coming decades based on the new statutory principle of promoting individual wellbeing. Within the Act, adult safeguarding work is underpinned by six key principles:



The Care Act also clarifies the membership and duties of Safeguarding Adults Boards, these being to:

- Publish a **strategic plan** for each financial year that sets how it will meet its main objective; assuring that local safeguarding arrangements and partners act to help and protect adults in its area. The plan must be developed with local community involvement, and the SAB must consult the local Healthwatch organisation. The plan should be evidence based and make use of all available evidence and intelligence from partners to form and develop its plan.
- Publish an **annual report** detailing what the SAB has done during the year to achieve its main objective and implement its strategic plan, and what each member has done to implement the strategy as well as detailing the findings of any Safeguarding Adults Reviews and subsequent action.
- Conduct any **Safeguarding Adults Review** in accordance with Section 44 of the Act.

This strategic plan for 2016-19 complies with these new requirements set out under the Care Act 2014.

OUR STRATEGIC PRIORITIES

Our aim is to:

Have evidence which gives us assurance that all adults at risk of abuse or neglect across Warrington are able to live safely, free from the fear of abuse, neglect or victimisation.

Our priorities are to:

1. **Listen and do** when adults tell us about their experiences of abuse and neglect, and the services and support they receive
2. Develop a **preventative and learning** approach to support, safeguard and protect adults at risk of abuse and neglect and ensure that when things do go wrong, we learn and improve.
3. Make sure and evidence that there is a good range of multi-agency safeguarding training for all professionals who come into contact with adults at risk so that they have the **right people with the right skills** to protect adults from abuse and neglect.
4. Develop our **doing the business and checking** of adult safeguarding so that we can be confident that all is being done to prevent abuse from occurring and that interventions are proportionate and in the best interests of the adult.

In our work we will also specifically address:

- the challenges of assuring effective safeguarding for emerging communities and specific groups of people such as the rising ageing population or people arriving as refugees or asylum seekers
- the new forms of abuse spelt out within the Care Act which require attention from Adult Safeguarding Boards, including modern slavery and self-neglect.

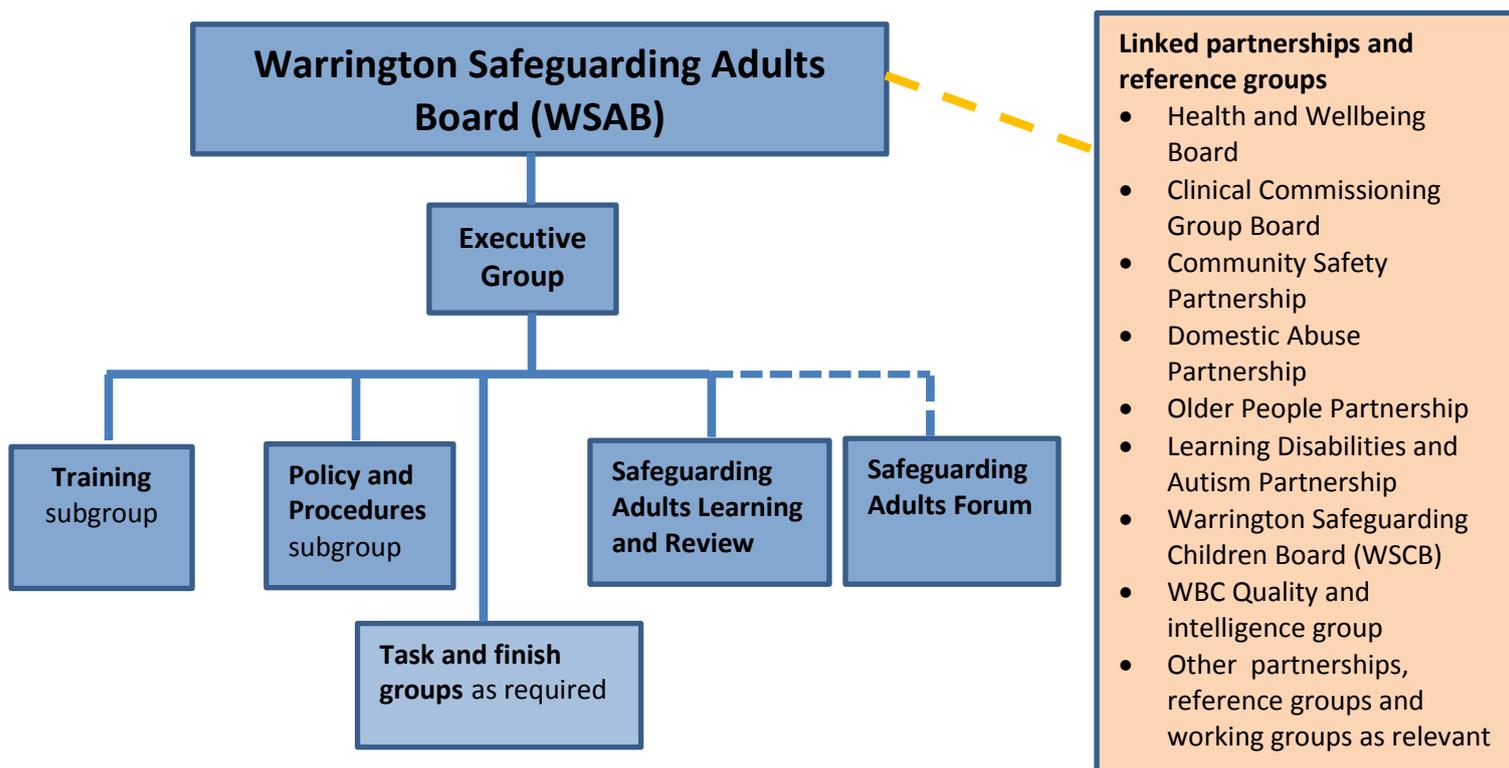
WARRINGTON SAFEGUARDING ADULTS BOARD MEMBERS



The statutory partners are:

- Warrington Borough Council – Operational Director of Adult Services
- Cheshire Police – Head of Public Protection Unit
- Warrington Clinical Commissioning Group – Head of Assurance and Risk

WARRINGTON SAFEGUARDING ADULTS BOARD STRUCTURE



WARRINGTON SAFEGUARDING ADULTS BOARD BUSINESS PLAN – IMPLEMENTATION AND REVIEW

Each year WSAB will publish an annual review of work over the previous 12 months and set out a refreshed plan for conducting its business in the forthcoming financial year. Both of these will be published on the Warrington Borough Council website.

Priority 1 Listen and Do:**Listen to what adults tell us about their experiences of abuse and neglect, and the services and support they receive****What we want to achieve** - Agree good and clear information sharing between agencies

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
1.1	Review the SABs information sharing agreement to ensure it supports us in our safeguarding work	Information sharing protocols meet best practice guidelines.	Policy & Procedures Sub	By August 2016
1.2	Develop a plan to audit concerns about information sharing and recognising/spreading good practice	Survey indicates that staff are sharing information effectively.	Policy & Procedures Sub Group	December 2017
1.3	Setting a review of how this is working for the WSAB	WSAB identify ongoing actions for improving Information Sharing processes	WSAB	March 2017

What we want to achieve - Make sure people are at the centre of safeguarding

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
1.4	Use audits and case reviews to look at practice, to share good practice and agree areas of improvement.	Making Safeguarding Personal is evident within practice audits & SARs	Safeguarding Adult Learning and Review sub group	March 2016
1.5	The WSAB will receive case studies, audits and feedback from people that have been through safeguarding & will provide effective challenge where views are not responded to.	WSAB is assured that safeguarding outcomes are in line with Adults at risks wishes and feelings. Where this is absent scrutiny & challenge is applied.	WSAB	Ongoing quarterly

Priority 1 Listen and Do:**Listen to what adults tell us about their experiences of abuse and neglect, and the services and support they receive**

1.6	Listen to concerns and make changes where indicated.	Surveys and audits indicate that people feel safer and we act before people come to harm.	Quality, Intelligence & Safeguarding Reference Group	August 16/17/18
What we want to achieve - Find out about new groups of people in the area and reach groups of people that we have found difficult to include.				
What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
1.7	Gather information on groups within the area and propose an engagement plan to the WSAB.	An engagement plan will be developed and feed into emerging actions for the strategic plan	SAF	June 2016
What we want to achieve - Gather and analyse safeguarding data and feedback from peoples experience of safeguarding.				
What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
1.8	Analyse the strategic report to review data, specifically feedback & outcomes from people that have been through safeguarding.	Problem areas in safeguarding will be identified and work can be agreed to look at these more closely and agree specific pieces of work.	WSAB Manager	December 16/17/18
1.9	Themes and trends in safeguarding will be reported and discussed at the SAF.	Information about safeguarding will be more widely known leading to raised awareness.	SAF	Ongoing quarterly
1.2.1	Analyse and report statutory data in the Annual Report.	Transparency with the community in relation to Safeguarding learning and themes for the area.	WSAB	September 16/17/18

Priority 1 Listen and Do:

Listen to what adults tell us about their experiences of abuse and neglect, and the services and support they receive

What we want to achieve - Support people to keep themselves safe through improving safeguarding information

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
1.2.2	Review existing information and work with people that use services to develop public information.	People are accessing information and feedback is received.	WSAB Manager & WBC Safeguarding Team	September 2016 & ongoing

Priority 2 Learn and Prevent:
Support, safeguard and protect adults at risk of abuse and neglect and ensure that when things do go wrong, we learn and improve

What we want to achieve - Agree a prevention strategy so we can act before harm occurs

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
2.1	Develop an action plan for prevention of abuse and neglect with organisations.	There is evidence of the actions being progressed & organisations taking preventative action.	WSAB	March 2016
2.2	Work with other groups & organisations to raise awareness of emerging forms of abuse i.e. hate crime and modern slavery	Clear evidence of levels of abuse is available and preventative action leading to reduced serious incidents.	SAF	2016 & review 2017

What we want to achieve - Learn from safeguarding adult reviews

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
2.3	Follow an agreed process to identify a SAR and report this to the WSAB.	There is clear reporting of all possible SAR cases to the WSAB and evidence of appropriate learning and review methodologies being applied.	Safeguarding Adults Learning and Review Sub Group	Established January 2016 & ongoing
2.4	Share learning from SAR's with organisations	Learning from reviews can be clearly seen in changes to practice, policies and procedures.	Safeguarding Adults Learning & review Sub group	When SAR's occur

**Priority 2 Learn and Prevent:
Support, safeguard and protect adults at risk of abuse and neglect and ensure that when things do go wrong, we learn and improve**

2.5	Publish the learning from SAR's in the SAB Annual Report.	Annual report shows lessons learnt and there is an audit trail of monitoring & completion of action plans.	Safeguarding Adults Learning & Review Sub group WSAB	As required September 2016 /17/18
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What we want to achieve - Make sure agencies are working well together to prevent abuse and neglect

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
2.6	Agree a framework for auditing cases.	Practice is altered and learning is shared with a range of agencies including to front line staff.	Safeguarding Adults Learning and Review Sub Group	September 2016 & ongoing

What we want to achieve - Agree a way to try to help people that neglect themselves

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
2.7	Launch a self-neglect policy and agree a way to make sure the policy is shared throughout organisations.	Partner agencies can demonstrate an internal response to self-neglect & an increase in responses to self-neglect can be identified from data	WSAB	April 2016 & April 2017
2.8	Agree a way to gather and review feedback from organisations about the policy.	There is a consistent approach to Self-neglect across the multi-agency partnership	WSAB & Policies & Procedures sub group	March 2016 & ongoing

Priority 3 Right people right skills:

Evidencing that there is a good range of multi-agency safeguarding training for all professionals who come into contact with adults at risk so they have the rights skills to protect adults from abuse and neglect.

What we want to achieve - Make sure there is a common understanding of what adult safeguarding is

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
3.1	Ensure that policies and procedures include the right information and partners.	There is evidence of good coordinated practice from audits (i.e. reduced inappropriate referrals)	Policy and practice sub group	July 2016
3.2	Raise awareness of adult safeguarding through events, training & communication between the WSAB and other groups.	There is an increase in the number of people receiving safeguarding training and collated feedback indicates positive responses	Training sub group & SAF	December 2016/17/18

What we want to achieve - Improve awareness of adult safeguarding for younger people (transition)

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
3.3	Work with the Warrington Safeguarding Children's Board and agree an action plan that is shared and agreed with the WSAB.	An action plan, including all relevant agencies/partners, is agreed and monitored at the WSAB so that outcomes can be documented.	WSAB and WCSB Board Managers	June 2016 (AP) December 2016 (Monitoring)
3.4	Work with Warrington Domestic Abuse Partnership (WDAP) to agree an action plan.	A plan is agreed and shared with the WSAB and WDAP. The plan is reviewed by the WSAB and WDAP. Outcomes are recorded & shared whilst barriers are addressed.	WSAB Manager Training Sub group & WDAP	June 2016 By December 2016

What we want to achieve - Deliver events to continue to ensure people have the right skills in areas that are most needed across

Priority 3 Right people right skills:

Evidencing that there is a good range of multi-agency safeguarding training for all professionals who come into contact with adults at risk so they have the rights skills to protect adults from abuse and neglect.

WSAB and WCSB.

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
3.5	Work together to agree areas of safeguarding that should be a focus for joint events between WSCB & WSAB.	Joint events will be delivered on an annual basis with collated feedback being reported to both Boards.	WSAB and WCSB Board Managers Training sub group	By March 2017/18/19
What we want to achieve - Ensure multi agency safeguarding procedures are in line with best practice and new legal requirements				
What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
3.6	Make sure the procedures are understood and that staff are trained.	Procedures are published and organisations are made aware. A Training Needs Analysis of multi-agency safeguarding training is gathered in relation to the Care Act, gaps are identified in compliance and a plan is agreed.	Policy and Procedures sub group Training sub group	April 2016 June 2016

**Priority 4 Doing the business and checking it:
Having confidence that all is being done to prevent abuse from occurring and that interventions are proportionate and in the best interest of the adult.**

What we want to achieve - Check that the WSAB is delivering its strategic plan and that the plan remains relevant.

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
4.1	Hold annual WSAB workshops with members and advisors.	The priorities outlined in the strategic plan are met and outcomes can be identified.	WSAB & WSAB Manager	Annually By April
4.2	Monitor the strategic plan & Sub group activity.	Chairs sub group will report progress against the Strategic Plan & identify areas of challenge requiring greater scrutiny by WSAB.	WSAB & Chairs Sub Group	Quarterly ongoing

What we want to achieve - Ensure people know about the work of the WSAB and that information about the WSAB can be accessed

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
4.3	Publish the strategic plan and the Annual Report on the WSAB website	The Plan and Report are visible on the WSAB website.	WSAB Manager	Annually by September (Annual Report)
4.4	Ensure the Annual Report and strategic plan are shared at relevant Boards, forums and groups	Evidence of reports being presented to appropriate Boards	WSAB Manager & Chair	Annually December 2016/17/18

Priority 4 Doing the business and checking it:
Having confidence that all is being done to prevent abuse from occurring and that interventions are proportionate and in the best interest of the adult.

What we want to achieve - Agree and set budget for the SAB, review this annually

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
4.5	Agree funding between member organisations.	A budget for the WSAB is agreed between WSAB statutory partners & WSAB is financially resourced and able to meet strategic plan and developmental priorities.	WSAB Chair & member organisations	March 2016/17/18/19

What we want to achieve - Check what has been done for people where serious concerns have been raised.

What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
4.6	Ensure serious incidents are reviewed and appropriate responses are identified.	Quarterly reports from the SALR sub group are provided to WSAB to give assurance of good practice and identify areas for development.	SALR Sub Group	In year 1, 2 and 3.
4.7	Ensure all partner organisations have appropriate processes for serious incidents & the learning from these is monitored.	Actions are agreed when adults remain at risk and those actions are monitored and reported to the WSAB.	SALR sub group	Quarterly
4.8	Agree a way to communicate lessons learnt on a multi-agency level.	Clear and regular communication of lessons learnt can be evidenced.	SALR & Training Sub Group	Quarterly ongoing

Priority 4 Doing the business and checking it:
Having confidence that all is being done to prevent abuse from occurring and that interventions are proportionate and in the best interest of the adult.

What we want to achieve - Engage positively with other boards, forums and groups and national organisations.				
What we will do (Actions)		Measure of Success (Outcomes)	By Who	Timeframe
4.9	Agree a Communication Plan which will outline which Boards, Forums and groups the WSAB has contact with and the nature of the relationship.	Clear lines of communication are identified in a plan leading to the WSAB being well informed in relation to good practice and the priorities & activities of other groups.	WSAB Manager	Communication Plan to WSAB by June 2016
4.2.1	Review existing protocols between the WSAB and other Boards so there are clear agreements about the sharing of information between the groups.	The WSAB is able to engage and influence on behalf of adults at risk when necessary across other forums.	WSAB Manager & WSAB	September 2016
4.2.2	Participate in the Joint Strategic Needs Assessment to ensure it feeds into annual work streams.	Analysis of local community needs feeds into safeguarding prevention strategy and annual plans.	Public Health (WBC)	Annually 16/17/18