

## Terms and conditions

### Jools Holland & His Rhythm & Blues Orchestra

#### Saturday 20 July 2019 – Walton Hall and Gardens

1. This event will continue regardless of weather except in the case of extreme weather conditions affecting the venue.
2. Tickets will only be refunded if the event is cancelled by the organiser. Under no circumstances will the organiser reimburse the ticket holder for any other expenses, such as travel or accommodation.
3. Tickets which are lost or not delivered due to the fault of the consumer will not be replaced.
4. **Small folding camping chairs** are permitted within the enclosure.
5. Tables, large golf umbrellas, glass, cans, food and drinks brought from outside of the venue are prohibited. Small umbrellas and blankets will be permitted on site.
6. Naked flames (including fireworks, BBQs, sparklers), laser pens, banners, flagpoles, parasols, gazebos, tents and dogs (apart from registered assistance dogs) are prohibited.
7. Admission is by physical ticket only, no other proof of purchase will be accepted.
8. We reserve the right to search all persons and all personal property and to prohibit any other items considered to be a potential hazard.
9. Professional photography is prohibited.
10. Under 16s must be accompanied by a parent/guardian (18 or over). The organiser may refuse entry without valid proof of age.
11. The organiser will not be responsible for damage or injury caused or that caused by third parties or for loss of personal property on site or left in vehicles. Damages will not be paid in any circumstances.
12. Any person who fails or refuses to comply with instructions from any persons acting for the organiser may be removed from the venue.
13. We reserve the right to refuse admission. No person considered drunk or under the influence of drugs will be admitted.
14. Ticket holders consent to recording, filming, CCTV and photography that may be used for promotional purposes, by artists as a live product or for security purposes.
15. Tickets cannot be used in commercial promotions or packages without the express permission of the organiser
16. There will be no re-admission after you have entered the venue.
17. The organiser reserves the right to change the times of the performance. It is the ticket holders responsibility to keep up to date with event information.
18. The organiser reserves the right to change these terms and conditions at any time.
19. The purchase and use of this ticket shall constitute an acceptance of these conditions by the purchaser and holder.