

Notice...

Nobody is invisible. Is there someone in your family, neighbourhood or community who needs help to keep safe?

- Do they look like they are being neglected?
- Are you worried that they might be being exploited by others?
- Could they be at risk of harm or abuse?
- Is this happening to you or someone you know?

Care...

We all have a responsibility to look out for people who may be less able to look after themselves.

Tell...

If you or someone you know is at risk of abuse or is being abused and neglected, it is important that you tell someone.

This leaflet contains contact details for a number of agencies who may be able to help.

It tells you what you need to do and what will happen next.

If you don't speak up, who will?

Report concerns to Warrington Borough Council on **01925 443322** (out of office hours **01925 444400**).

If you believe a crime has been committed contact the police on 101

If you believe the adult is at immediate risk of harm dial 999

Adult social care will:

- listen to you and take your concerns seriously;
- involve relevant agencies to investigate the concerns and protect the adult;
- coordinate necessary actions;
- treat the adult with dignity and respect.

Wherever possible the person's wishes and feelings will help determine what needs to happen next. All information will be treated confidentially.

Other Useful Numbers

- Refuge's Freephone 24 hour National Domestic Abuse Helpline 0808 2000 247
- Modern Slavery Helpline 0800 0121700
- MASH- Safeguarding Children's Team 01925 443322 (out of office hours 01925 444400)
- Warrington Safeguarding Adults Board 01925 444085



Safeguarding our Community



Notice

Are there signs that something is not right?

Care

We all have a responsibility to look out for people who may be less able to look after themselves.

Tell

If you or someone you know is at risk of abuse or is being abused or neglected, it is important that you tell someone.



Safeguarding our Community

What is abuse?

Abuse & neglect can:

- be a single or repeated acts of abuse
- be done deliberately or unintentionally
- be as a result of a failure of others to protect people from abuse.

It can happen anywhere. Adults with care and support needs could be abused by anyone, including a partner, family member, neighbour, friend, health or social-care professional, volunteer or stranger.

There are several different types of abuse, including the following.

Discriminatory abuse

Includes: harassment, insults or similar treatment because of someone's race, sex or gender identity, age disability, sexuality or religion.

Domestic abuse

Includes: psychological, physical, sexual, financial and emotional abuse or 'honour-based' violence.

Physical abuse

Includes: hitting, slapping, pushing, misuse of medication, unreasonable restraint or locking someone in a room.

Financial or material abuse

Includes: theft, fraud, forcing someone to do something in relation to their financial arrangements (for example wills, property, financial transactions), misusing or taking their money, possessions or benefits.

Neglect and failure to act

Includes: ignoring medical, emotional or physical care needs, failing to provide access to appropriate health, care and support or educational services, and withholding necessities, such as medication, adequate food and drink and heating.

Organisational abuse

Organisational neglect and poor care in an institution such as a hospital, care home or care agency. This could be a culture of bullying, poor organisation, denying people choice, and lack of dignity and respect for service users.

Psychological and emotional abuse

Includes: intimidation, bullying, shouting, swearing, taunting, threatening or humiliating someone.

Self-neglect

Includes: neglecting to care for personal hygiene, health or surroundings, and behaviour such as hoarding.

Sexual abuse

Includes: rape, inappropriate touching, indecent exposure or forcing someone to take part in or witness any sexual act against their will.

Modern slavery

Includes: Slavery (including domestic slavery), human trafficking and forced labour.

