

## **CIVIL PENALTY POLICY**

### **HOUSING ACT OFFENCES**



The Housing & Planning Act 2016 introduced civil penalties of up to £30,000 from 6 April 2017 as an alternative to prosecution for certain offences under the Housing Act 2004.

The offences for which civil penalties can be imposed are:

- **Section 30 (failure to comply with an Improvement Notice)**
- **Section 72 (offences in relation to licensing of HMOs)**
- **Section 95 (offences in relation to licensing of houses under Part 3 (Selective Licensing))**
- **Section 139(7) (failure to comply with an overcrowding notice)**
- **Section 234 (breach of Management Regulations in respect of an HMO)**

In determining the Civil Penalty amount, the Local Housing Authority will have regard to the statutory guidance issued under schedule 9 of the Housing and Planning Act 2016 and also to the DCLG developed Civil Penalty Matrix.

Money raised from civil penalties must be used for housing enforcement purposes.

The criminal burden of proof, i.e. beyond all reasonable doubt, must be satisfied before a Civil Penalty can be issued as an alternative to prosecution. The Local Housing Authority must satisfy itself that there would be a realistic prospect of conviction, applied objectively, given the evidence available.

In assessing the evidence, regard must be given to the Code for Crown Prosecutors and, when deciding whether there is sufficient evidence to prosecute, consideration must be given as to whether the evidence can be used and is reliable.

Due regard must be given to any potential defences available and, in certain circumstances, the Local Housing Authority may decide to conduct an interview under caution in accordance with PACE codes of practice to assist in determining whether the issue of a Civil Penalty is appropriate or not.

Where the Local Housing Authority considers that a Housing Act offence has been committed, it must decide whether to prosecute or to issue a civil penalty as an alternative to prosecution. The following factors, whilst not exhaustive, are examples of where it would be appropriate to consider prosecution:-

- The seriousness of the offence; for example, breach of a Prohibition Order would be an offence only suitable for prosecution.
- Where a landlord has been previously prosecuted for Housing Act or similar offences and has a history of non-compliance.

The following factors, whilst not exhaustive, are examples of where it would be appropriate to consider the issuing of a Civil Penalty:-

- No evidence of previous non-compliance with appropriate legislation.
- No previous convictions recorded.
- Not in the public interest to prosecute.

- Offence was committed as a result of a genuine mistake or misunderstanding, (these factors must be balanced against the seriousness of the offence).
- Prosecution is likely to have a serious adverse effect upon an individual's well-being; e.g. a landlord's physical or mental health, but always bearing in mind the seriousness of the offence.

In order to ensure that the civil penalty is set at an appropriate level the following factors will be considered

- The seriousness of the offence, determined by the harm caused and the culpability of the offender
- The history of compliance by the offender
- The punishment of the offender for the offence
- The deterrent value to prevent the offender from repeating the offence
- The deterrent value to prevent others from committing similar offences
- Removing any financial benefit obtained from committing the offence

In determining the level of harm the Local Housing Authority will have regard to:

- The person: i.e. physical injury, damage to health, psychological distress
- To the community; i.e. economic loss, harm to public health
- Other types of harm; i.e. public concern / feeling over the impact of poor housing condition on the local neighbourhood

The nature of the harm will depend on the personal characteristics and circumstances of the victim, e.g. tenant.

Where no actual harm has resulted from the offence, the Local Housing Authority will consider the relative danger that persons have been exposed to as a result of the offender's conduct, the likelihood of harm occurring and the gravity of harm that could have resulted.

Factors that indicate a higher degree of harm include:

- Multiple victims
- Especially serious or psychological effect on the victim
- Victim is particularly vulnerable

### Examples of Harm Categories

<b>High</b>	Housing defect giving rise to the offence poses a serious and substantial risk of harm to the occupants and/or visitors; for example, danger of electrocution, carbon monoxide poisoning or serious fire safety risk.
<b>Medium</b>	Housing defect giving rise to the offence poses a serious risk of harm to the occupants and/or visitors; for example, falls between levels, excess cold, asbestos exposure.
<b>Low</b>	Housing defect giving rise to the offence poses a risk of harm to the occupants and/or visitors; for example, localised damp and mould, entry by intruders.

In determining culpability the Local Housing Authority will have regard to 4 levels of culpability.

Where the offender -

- Has the **intention** to cause harm, the highest culpability where an offence is planned.
- Is **reckless** as to whether harm is caused, i.e. the offender appreciates at least some harm would be caused but proceeds giving no thought to the consequences, even though the extent of the risk would be obvious to most people.
- Has **knowledge** of the specific risks entailed by his actions even though he does not intend to cause the harm that results.
- Is **negligent in their actions**.

### Examples of Culpability

<b>Very High (Deliberate Act)</b>	Intentional breach by landlord or property agent or flagrant disregard for the law e.g. where an unregistered gas fitter is allowed to carry out gas work and the landlord/property agent knows that he is not registered.
<b>High (Reckless Act)</b>	Serious or systemic failings, actual foresight of or wilful blindness to risk of offending but risks nevertheless taken by the landlord or property agent; e.g. failure to comply with HMO Management Regulations
<b>Medium (Negligent Act)</b>	Failure of the landlord or property agent to take reasonable care to put in place and enforce proper systems for avoiding commission of the offence; e.g. part compliance with a schedule of works, but failure to fully complete all schedule items within notice timescale.
<b>Low (Low or no culpability)</b>	Offence committed with little or no fault on the part of the landlord or property agent; e.g. obstruction by tenant to allow contractor access, damage caused by tenants

In assessing the seriousness there is a need to consider both culpability and harm. The table below sets out the interrelation between harm and culpability as a determinant of the Civil Penalty banding level to be applied

<b>Low Culpability/High Harm</b> Band 4	<b>Medium Culpability/High Harm</b> Band 5	<b>High Culpability/High Harm</b> Band 6	<b>Very High Culpability/High Harm</b> Band 8
<b>Low Culpability/Medium Harm</b> Band 3	<b>Medium Culpability/Medium Harm</b> Band 4	<b>High Culpability/Medium Harm</b> Band 5	<b>Very High Culpability/Medium Harm</b> Band 7
<b>Low Culpability/Low Harm</b> Band 1	<b>Medium Culpability/Low Harm</b> Band 2	<b>High Culpability/Low Harm</b> Band 3	<b>Very High Culpability/Low Harm</b> Band 4

In determining the financial value of an imposed penalty, subject to a maximum of £30,000, the local housing authority shall have regard to the banding levels referred to below:

### **Banding Levels**

<b>Band 1</b>	<b>£0 - 4999</b>
<b>Band 2</b>	<b>£5000 - 9999</b>
<b>Band 3</b>	<b>£10000 – 14999</b>
<b>Band 4</b>	<b>£15000 - 17999</b>
<b>Band 5</b>	<b>£18000 - 20999</b>
<b>Band 6</b>	<b>£21000 - 23999</b>
<b>Band 7</b>	<b>£24000 - 26999</b>
<b>Band 8</b>	<b>£27000 - 30000</b>

Where there is more than one offence each offence will be given a banding level based upon the criteria identified in this Policy. Each of those offences may have a different banding level dependent upon the circumstances of the offence. However, when satisfied on the merits of the case and / or where the authority considers that issuing multiple penalties at the same time would result in an excessive cumulative penalty, nothing in this Policy shall require the authority to do that. The authority may take action in respect of one or some of the offences and warn the offender that future action in respect of the remaining offences will be taken if they continue.

The Civil Penalty should be fair and proportionate given the circumstances of the case but in all instances should act as a deterrent and remove any gain as a result of the offence.

The starting point for the Civil Penalty will be the mid –point of the relevant band level and is based upon the assumption that no aggravating / mitigating factors apply to the offence.

An offender will be assumed to be able to pay a penalty up to the maximum amount unless they can demonstrate otherwise.

The penalty may be increased by £1000 for each aggravating factor up to the maximum of the band level determined above.

The penalty may be decreased by £1000 for each mitigating factor to the minimum of the band level determined above.

When considering any relevant aggravating and mitigating factors due regard should, inter alia, be given to the Sentencing Council Guidelines.

Where the Local Housing Authority are satisfied that the assets and income (not just rental income) of the offender are such that it is just and appropriate to increase or reduce the penalty then the penalty may be increased or reduced on a sliding scale, dependent upon the financial circumstances of the offender, up to the maximum or minimum point of the banding level identified for the offence.

The Local Housing Authority may reduce the penalty imposed where corrective action is taken in respect of the offence committed in a timely and appropriate manner in circumstances where the Local Housing Authority have assessed the category of culpability as being low or medium.

Such reduction will only be applied where the corrective action has been taken prior to the service of the Final Notice.

The maximum level of reduction to be applied will be 30% of the penalty amount and each case will be considered on its own merits.

Where it has been determined that a financial penalty may be appropriate to impose as an alternative to prosecution, the Private Sector Housing team will consult Legal Services for advice and if there is agreement to go forward as a civil penalty notice, the Council will follow the following process.

- A “Notice of Intent” shall be served on the person suspected of committing the offence. The Notice shall specify:
  - a. The amount of any proposed financial penalty
  - b. The reasons for proposing the financial penalty
  - c. Information about the right to make representation to the Council.

The person to whom the notice relates will be given 28 days to make written representation to the Council about the proposal to impose a financial penalty. The representation may be via any legible written format, but to aid respondents, a form may be included with the Notice of Intent.

- Following the 28 day period the Council will decide:
  - a. Whether to impose a financial penalty on the person, and
  - b. The value of any such penalty imposed.
- If the Council decides to impose a financial penalty, a final notice shall be issued imposing that penalty. The final notice will specify:
  - a. the amount of the financial penalty
  - b. the reasons for imposing the penalty
  - c. information about how to pay the penalty
  - d. the period for payment of the penalty
  - e. information about rights of appeal to the First tier Tribunal
  - f. the consequences of failure to comply with the notice

If, after any appeal has been finally determined or withdrawn, a person receiving a financial penalty does not pay all or part of the penalty charge, the Council will recover the penalty by

order from a County Court. Where appropriate, the Council will also seek to recover the costs incurred in taking this action from the person to which the financial penalty relates.

Financial Penalties are an alternative to criminal proceedings and as such if a penalty is imposed, no criminal proceedings will be initiated for the same offence.

The Council may, at any time:

- a. Withdraw a notice of intent or final notice
- b. Reduce the amount specified in a notice of intent or final notice

Where the Council decides to take either action, it will write to the person to whom the notice was given.

A record of each decision and the reasons for the financial penalty will be made by an appropriate officer and how the amount of the penalty was obtained and the reasons for imposing it.

Upon commencement of the statutory provisions relating to the national Rogue Landlord and Letting Agents Database, where a person has received two financial penalties under this legislation in any 12 month period for offences occurring within their Local Housing Authority area, the Council will make an entry on the national database. When considering making an entry, the Council will have regard to any guidance issued by the Secretary of State.

### **ELECTRICAL SAFETY REGULATIONS**

The Electrical Safety Standards in the Private Rented Sector (England) Regulations 2020 came into force on 1<sup>st</sup> June 2020 and require landlords to have their electrical installations in their privately rented properties inspected and tested every 5 years by a competent person. The report must be given to their tenants and on request to the local authority. The Regulations affect all new tenancies from 1<sup>st</sup> July 2020 and existing tenancies from 1<sup>st</sup> April 2021. Where the report shows that further investigation or remedial work is needed, this must be completed within 28 days unless a shorter time is specified. Within 28 days of completion, the tenant and local authority should be informed that the necessary action has been taken. Where the local authority believes that the landlord hasn't complied with their duties under the Regulations, notice must be served on the landlord requiring action. If urgent, the local authority can arrange for the works to be done and recover costs from the landlord. If a Remedial Action notice is served but not complied with, again the local authority can arrange works and recharge the landlord.

Penalties of up to £30,000 can be levied where the landlord has breached their duties under the Regulations (eg. Failure to get a report or failure to carry out the necessary remedial works) but there is no facility to prosecute. The local authority needs to have a policy on when such penalties should be levied and how much those penalties should be. As there is already a policy on civil penalties for other offences and the maximum penalty for breaching these Regulations is exactly the same, it was decided that the civil penalty policy be extended to cover these new Regulations.