

Pest Type	Pre treatment advice/instructions
Ants	<p>Before your appointment where possible locate the entrance of the nest inside or outside of your property.</p> <p>Ants respond to acoustic sound: Tap the area to nest to expose them.</p> <p>Ants can be found:</p> <p>Externally:</p> <ul style="list-style-type: none"> • Garden / house wall / soiled area • Ground area <p>Internally:</p> <ul style="list-style-type: none"> • Behind the sink unit • Skirting boards • Around doors • Window frames • Waste pipes and other pipes <p>Winged ants come out between July and August to mate. After mating, the males die and the females shed their wings before digging a cell in the soil where they stay until the following spring.</p> <p>A treatment would not be fully effective, therefore is not recommended. Winged ants will disperse within a few days.</p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Wasps	<p>Wasps are only treated by us on the exterior of the property.</p> <p>For wasps entering a property, treatments can only be carried out if the hole(s) that the insects are using to access the property is / are below the gutter line of a standard 2 storey building.</p> <p>Any access points above this, such as roof tiles, cannot be reached due to the nature of our equipment. This does not apply to bungalows.</p> <p>If a nest is found internally, please monitor externally, to locate the access to the property and identify entrance points.</p> <p>Any nests that need treating below the gutter line as advised above will require easy access for the treatment to be effective.</p> <p>If a wasps nest is difficult to locate ie: back of garden shed you will need to remove as much as possible for the officer to gain access to the area without aggravating the nest.</p>

	<p>Without the removal of items, the officer may not be able to be treat the nest. In this instance, a 50% refund will be given.</p> <p>Where wasps are nesting in the fabric of building, treatment may not be possible, in this instance, a 50% refund will be given.</p> <p>Additional nests can be treated at the time of the visit if agreed by the officer, you will be invoiced separately and agree to pay for the additional charge (50% per each additional nest).</p> <p>Please note that our treatments do not include the removal of old nests.</p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Bees	<p>Bees are only treated by us on the exterior of the property.</p> <p>For bees entering a property, treatments can only be carried out if the hole(s) that the insects are using to access the property is / are below the gutter line of a standard 2 storey building.</p> <p>Any access points above this, such as roof tiles, cannot be reached due to the nature of our equipment. This does not apply to bungalows.</p> <p>If a nest is found internally, please monitor externally, to locate the access to the property and identify entrance points.</p> <p>Any nests that need treating below the gutter line as advised above will require easy access for the treatment to be effective.</p> <p>If a bees nest is difficult to locate ie: back of garden shed you will need to remove as much as possible for the officer to gain access to the area without aggravating the nest. Without the removal of items, the officer may not be able to be treat the nest. In this instance, a 50% refund will be given.</p> <p>Where bees are nesting in the fabric of building, treatment may not be possible, in this instance, a 50% refund will be given.</p> <p>Additional nests can be treated at the time of the visit if agreed by the officer, you will be invoiced separately and agree to pay for the additional charge (50% per each additional nest).</p> <p>Please note that our treatments do not include the removal of old nests.</p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Bed Bugs	<p>Bed bugs thrive in cracks and crevices including the seams of mattresses, bed frames, flooring, skirting boards etc.</p> <p>Before your pest appointment, thoroughly clean your home and remove dirt from all surfaces including any cracks and crevices. Pull out furniture to expose the skirting boards etc so that they can be easily accessed for the treatment.</p>

	<p>Family members and pets need to be kept out of the property whilst being treated and allow to dry after treatment for a minimum of 4 hours.</p> <p>Please read thoroughly the pre-treatment advice sheet before your visit. Failure to follow the pre-treatment guidelines will result in refusal of treatment and no refund would be provided in this instance (Tick box here to agree)</p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Cockroaches	<p>Before your pest appointment, thoroughly clean the room/s including cupboards, sinks and drains. Move out furniture ie refrigerator / washing machine etc so that they can be easily accessed for the treatment.</p> <p>Cockroaches find shelter in:</p> <ul style="list-style-type: none"> • Cracks and crevices • Around refrigerators • Around washing machines • Backs of cupboards • Sinks & drains <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Fleas	<p>Before your pest appointment, thoroughly clean and Hoover your home with special attention to animal bedding, soft furnishings, skirting boards and remove dirt from cracks and crevices. Pull out furniture to expose the skirting boards etc so that they can be easily accessed for the treatment.</p> <p>Family members and pets need to be kept out of the property whilst being treated and allow to dry after treatment for a minimum of 4 hours.</p> <p>Please read thoroughly the pre-treatment advice sheet before your visit. Failure to follow the pre-treatment guidelines will result in refusal of treatment and no refund would be provided in this instance (Tick box here to agree)</p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
Mice Internally & Externally	<p>There will be up to 3 visits to treat mice internally or externally only with pre-booked follow up appointments made at the time of booking.</p> <p>If additional treatment is required, you will need to book and pay for another appointment.</p> <p>If the officer is unable to remove the tray and bait at your allocated appointment visit, the responsibility for their disposal will transferred to the customer.</p> <p>If you are not available on you final visit for a self-contained bait box to be collected, please leave them visible on the doorstep / side of property for them to be collected on your allocated appointment visit, for your pest control treatment to be closed down.</p>

	<p>If the officer is unable to locate the self-contained boxes (if applicable) upon collection you will be invoiced an additional £10 for each self-contained bait box left at your property. <i>This will be discussed again at your appointments by the officer.</i></p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>
<p>Rats Internally & Externally</p>	<p>There will be up to 3 visits to treat rats internally or externally only with pre-booked follow up appointments made at the time of booking.</p> <p>If additional treatment is required, you will need to book and pay for another appointment.</p> <p>If the officer is unable to remove the tray and bait at your allocated appointment visit, the responsibility for their disposal will transferred to the customer.</p> <p>If you are not available on you final visit for a self-contained bait box to be collected, please leave them visible on the doorstep / side of property for them to be collected on your allocated appointment visit, for your pest control treatment to be closed down.</p> <p>If the officer is unable to locate the self-contained boxes (if applicable) upon collection you will be invoiced an additional £10 for each self-contained bait box left at your property. <i>This will be discussed again at your appointments by the officer.</i></p> <p>Once treated you will receive an email with advice on aftercare following your appointment.</p>