

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

Premise Name:

Premise Licence Number:

Premise Address:

Persons (state roles) present during the inspection:

Inspection Officer(s)

Date & Time of Inspection

Part A – General Conditions (Schedule 2 of the Regulations)

Condition 1: Licence Display	Guidance	Officer Notes
1.1 A copy of the licence must be clearly and prominently displayed on any premises used for the licensable activity.	Displayed in a public-facing area of the premises (entrance or reception area).	
1.2 The name of the licence holder followed by the number of the licence holder's licence must be clearly and prominently displayed on any website used in respect of the licensable activity.		
Condition 2: Records		
2.1 The licence holder must ensure that at any time all the records that the licence holder is required to keep as a condition of the licence are available for inspection by an inspector in a visible and legible form or, where any such records are stored in electronic form, in a form from which they can readily be produced in a visible and legible form. 2.2 The licence holder must keep all such records for at least three years beginning with the date on which the record was created.	Electronic records must be backed up	
Condition 3: Use, number and type of animal		
3.1 No animals or types of animal other than those animals and types of animal specified in the licence may be used in relation to the relevant licensable activity.	If there are welfare concerns relating to other animals then the inspector to action or report to the Police or suitable animal welfare organisation.	
3.2 The number of animals kept for the activity at any time must not exceed the maximum that is reasonable	The licence conditions must clearly state the numbers of dogs permitted at the premises	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>taking into account the facilities and staffing on any premises used for the licensable activity.</p>	<p>used for the activity. Undeclared breach of this number can invalidate the licence, especially if not reflected in increased staffing levels. This figure must include any dogs kept within the licensed premises which are not present for day care and must not be exceeded.</p>	
<p>Condition 4: Staffing</p>		
<p>4.1 Sufficient numbers of people who are competent for the purpose must be available to provide a level of care that ensures that the welfare needs of all the animals are met.</p>	<p>Staffing levels must ensure that each dog's individual welfare needs can be fully met whilst under the care of the establishment and animal welfare requirements are not compromised through lack of staff.</p> <p>Where there is evidence that the welfare needs of the animals are not being met, the inspector should consider if the staffing levels are appropriate. The inspector should take into account: The size of premises; the layout of the premises i.e. how many dogs may be permitted in each separate area; the type of dog e.g. breed, age, health status and needs; the qualifications / experience of the staff; additional services offered by the establishment; use of part-time or voluntary staff.</p> <p>As a guide, the ratio of staff to dogs in established businesses will be around 1:10.</p>	
<p><i>Higher Standard (required)</i></p>	<p>Staffing levels will be up to 1 full-time equivalent attendant per 6 dogs kept.</p>	
<p>4.2 The licence holder or a designated manager and any staff employed to care for the animals must have competence to identify the normal behaviour of the species for which they are caring and to recognise signs of, and take appropriate measures to mitigate or</p>	<p>Suitable and sufficient training of staff must be demonstrated to have been carried out in the following areas: animal welfare, including recognising poor welfare; animal handling; cleanliness and hygiene; feeding</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>prevent, pain, suffering, injury, disease or abnormal behaviour. Training must be a minimum of an OFQUAL regulated level 2 qualification in a relevant subject, or clear evidence of knowledge and experience.</p>	<p>and food preparation; disease control; recognition and first aid treatment of sick animals & new information on disease and inherited disease, legislation and behaviour.</p>	
<p>Higher Standard (optional)</p>	<p>A member of staff with a relevant accredited Level 3 qualification must be present during the working day.</p>	
<p>4.3 The licence holder must provide and ensure the implementation of a written training policy for all staff.</p> <p>It will be applicable to any members of staff and can be shown by engagement with courses, written or online learning, keeping up to date with any research or developments for specific species and the documentation of the annual appraisal.</p> <p>Evidence of staff attendance or completion of the training must be provided</p>	<p>The training policy must be reviewed and updated on an annual basis and must include: annual appraisal; planned continued professional development; recognition of knowledge gaps; use of online courses and literature; if no staff are employed the licence holder must demonstrate their own knowledge development.</p>	
<p>Condition 5: Suitable Environment</p>		
<p>5.1 All areas, equipment and appliances to which the animals have access must present minimal risks of injury, illness and escape. They must be constructed in materials that are robust, safe and durable, in a good state of repair and well maintained.</p> <p>Gaps or apertures must be small enough to prevent a dog's head passing through, or entrapment of any limb or body parts. To protect against entrapment any such gaps must prevent the passage of a 50mm sphere, or smaller if appropriate. Where dogs have access to mesh, the diameter of the wire must not be less than 2.0 mm (British Standard 14 gauge welded mesh). Mesh size must not exceed 50 mm in any direction.</p>	<p>The interior and exterior of the buildings must be maintained in good repair. Outer paths, gardens, exercise areas and general surroundings must be kept in a good, clean, presentable condition.</p> <p>There must not be any sharp edges, projections, rough edges or other hazards which present risk of injury to a dog. Timber, if used, must be of good quality, well-kept and any damaged areas sealed or over-clad. Exposed wood must be smooth and treated and properly maintained to render it impervious. All structural exterior wood i.e. fence posts must be properly treated</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>Exercise areas for common use must be suitably drained. Surface ponding of water must not occur and land drainage must be provided where necessary if normal site drainage is inadequate.</p> <p>Where artificial turf is used in outside areas, it must be maintained in good repair to avoid ingestion hazards.</p> <p>Drainage must be effective to ensure there is no standing or pooling of liquids.</p>	<p>against wood rot, e.g. tanalised. Only non-toxic products may be used.</p> <p>Interior surfaces, including floors, must be smooth, impervious and able to be cleaned and disinfected, where appropriate. Floors must have a non-slip, solid surface.</p> <p>There must be at least two secure physical barriers (door or gates etc.) between a dog and any entrance or exit to the property to the outer curtilage to avoid escape.</p> <p>Fencing must be secure and safe.</p> <p>Windows must be escape proof.</p> <p>All doors must be strong enough to resist impact, scratching and chewing, and must be capable of being effectively secured.</p>	
<p>Higher Standard (required)</p>	<p>Dogs must be provided with a design and layout that provides them with choice. Separate areas for different activities should be provided. This can be achieved by, for example, inclusion of raised platforms</p>	
<p>5.2 Animals must be kept at all times in an environment suitable to their species and condition (including health status and age) with respect to—</p> <ul style="list-style-type: none"> (a) their behavioural needs, (b) its situation, space, air quality, cleanliness and temperature (c) the water quality (where relevant), (d) noise levels (e) light levels (f) ventilation. 	<p>Dogs must not be restricted to areas when climatic conditions may cause them distress. Insulation and temperature regulation in the day care environment must aim to keep the ambient temperature in the dog sleeping accommodating above an absolute min of 10°C and below a max of 26°C.</p> <p>Dogs must be monitored to check if they are too hot or too cold. If an individual dog is showing signs of heat or cold intolerance</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>The sleeping/rest area must provide the dog with at least twice the area required for the dog to lie flat.</p> <p>If crates are used, a dog must not be secured in a crate for longer than one hour in any 8-hour period and must not be crated unless a crate forms part of the normal routine for the dog and the dog's owner has consented to the use of it.</p>	<p>steps must be taken to ensure the welfare of the dog.</p> <p>A dog must be able to remove itself from a direct source of heat.</p> <p>Heaters must not be sited in a manner or location where they present a risk of burning or electric shock / electrocution to dogs or humans, or a risk of fire.</p> <p>Adequate ventilation must be provided to all interior areas without the creation of excessive, localised draughts, and to avoid excess humidity.</p> <p>Dogs must not be exposed to excessive noise.</p>	
<p>Higher Standard (optional)</p>	<p>Ventilation must be a managed, fixed or portable, air system to ensure appropriate temperatures are maintained in all weathers. This can be an air conditioning unit or use of removable fans.</p>	
<p>5.3 Staff must ensure that the animals are kept clean and comfortable</p>	<p>There must be sufficient clean resting places to provide comfort and warmth for every dog.</p> <p>The licence holder and staff should ensure that dogs benefit from adequate routine grooming and other health regimes as needed e.g. cleaning of eyes or keeping long fur from matting and inspection for parasites</p>	
<p>5.4 Where appropriate for the species, a toileting area and opportunities for toileting must be provided.</p>	<p>Dogs must have regular opportunities for toileting.</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

	<p>Where the facility is indoor-only there must be a suitable area provided with a range of substrates to encourage toileting. Individual dogs which do not toilet indoors must be given regular (and a minimum of three) opportunities to toilet outdoors.</p> <p>In a home environment dogs must have access to a secure outside area for toileting.</p>	
<p>5.5 Procedures must be in place to ensure accommodation and any equipment within it is cleaned as often as necessary and good hygiene standards are maintained. The accommodation must be capable of being thoroughly cleaned and disinfected.</p>	<p>All internal furnishings must be capable of being cleaned and disinfected.</p> <p>Faeces must be removed from all areas a minimum of twice a day.</p> <p>Dogs must be moved from the area whilst it is being cleaned.</p>	
<p>5.6 The animals must be transported and handled in a manner (including for example in relation to housing, temperature, ventilation and frequency) that protects them from pain, suffering, injury and disease.</p> <p>If transporting dogs by road, sufficient breaks must be offered for water and the chance to go to the toilet. Journeys must be planned to minimise the time dogs spend in the vehicle.</p> <p>Dogs must not be left in vehicles for unreasonable periods and must never be left unattended in a car or other vehicle where the temperature may pose a risk to the animal.</p> <p>Vehicles must be regularly cleaned and disinfected.</p>	<p>The licence holder must demonstrate that a suitable vehicle is available to transport dogs or, where a vehicle is not provided, a contingency plan in place for emergency transport.</p> <p>Dogs must be suitably restrained using a dog crate, dog guard or transport harness. Dog crates must be of adequate size, designed to provide good ventilation and firmly secured.</p> <p>Where the business uses vehicles to collect and return dogs, the dogs must be collected from and returned to houses on a lead to minimise the risk of any dog escaping.</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

5.7 All the animals must be easily accessible to staff and for inspection. There must be sufficient light for the staff to work effectively and observe the animals.	There must be sufficient light in all areas of the premises to which dogs have access, to allow staff to work and observe the dogs. Where practicable this must be natural light, but artificial light must also be available.	
5.8 All resources must be provided in a way (for example as regards frequency, location and access points) that minimises competitive behaviour or the dominance of individual animals.	There must be multiples of all resources (food, water bowls and sleeping areas). Dogs must be carefully monitored, especially at feeding times.	
5.9 The animals must not be left unattended in any situation or for any period likely to cause them distress.		
Condition 6: Suitable Diet		
6.1 The animals must be provided with a suitable diet in terms of quality, quantity and frequency. Any new feeds must be introduced gradually to allow the animals to adjust to them.	If dogs require feeding during the day, they must be fed in accordance with the individual dog's needs and their dietary requirement must be discussed and agreed with the owner.	
6.2 Feed and (where appropriate) water intake must be monitored, and any problems recorded and addressed.	Water intake must be checked and the owner alerted if dog is not drinking or is drinking excessively. Veterinary advice must be followed if feeding debilitated, underweight or ill dogs, or those with specific dietary requirements.	
6.3 Feed and drinking water provided to the animals must be unspoilt and free from contamination. Refrigeration facilities for feed storage must be provided.	Dry feed must not be left out for more than 24 hours. When wet feed is fed it must be removed before the next feeding time. Feed must be stored away from risk of vermin and in appropriately cool and dry places.	
6.4 Feed and drinking receptacles must be capable of being cleaned and disinfected, or disposable.	Receptacles must be non-porous.	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

	Receptacles must be cleaned daily and disinfected at least once a week. If damaged they must be disposed of.	
6.5 Constant access to fresh, clean drinking water must be provided in a suitable receptacle for the species that requires it.	Fresh water must be provided daily in a clean container and changed or refreshed as often as necessary. There must multiple water bowls provided to ensure all dogs have ready access to water.	
6.6 Where feed is prepared on the premises, there must be hygienic facilities for its preparation, including a working surface, hot and cold running water and storage.	In establishments where staff are employed, a separate hand wash basin with an adequate supply of hot and cold water must be provided for them to wash their hands. This must be connected to a suitable drainage system. Soap and hygienic hand drying facilities must also be available.	
Condition 7: Monitoring of behaviour & training of animals		
7.1 Active and effective environmental enrichment must be provided to the animals in inside and any outside environments. Any toys or equipment must not pose a risk of pain, suffering, disease and/or distress to the dog and must be correctly used. Items must be checked daily to ensure they remain safe and disposed of if they are damaged.	A programme must be available setting out enrichment, including, grooming, socialisation and play. All dogs must receive appropriate toys and / or feeding enrichment unless veterinary advice suggests otherwise. The premises must obtain the owner's written consent if such enrichment is not recommended. Items must be checked daily to ensure they remain safe. Dogs must be monitored continually when toys and/or enrichment is present.	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>7.2 For species whose welfare depends partly on exercise, opportunities to exercise which benefit the animals' physical and mental health must be provided, unless advice from a veterinarian suggests otherwise.</p> <p>Outside areas must be suitably drained. Surface ponding of water must not occur; land drainage must be provided if normal site drainage is inadequate.</p> <p>Dogs must not have direct access to bins.</p> <p>Dogs must be prevented from having unsupervised access to ponds, pools, wells and any other features that might pose a risk</p>	<p>Consideration must be given to life stage, physical and mental health and breed when planning daily exercise.</p> <p>Informed written consent from owners must be obtained to enable a dog to be walked outside the facility. Dogs exercised outside the premises must be kept on a lead at all times. No more than four dogs must be walked at the same time.</p> <p>Dogs must be monitored whilst in outdoor exercise areas. Outdoor exercise areas must be safe and free from hazards which may cause injury.</p> <p>Faeces must be picked up to prevent parasites from being established. Where artificial turf is used, it must be maintained in good repair to avoid ingestion hazards.</p>	
<p><i>Higher Standard (required)</i></p>	<p>There must a clear plan setting out two walks per dog each day for a minimum of 20 minutes each or two sessions of access to a secure open area away from the kennel unit. There must be an alternative form of enrichment planned for dogs which cannot be exercised for veterinary reasons for the same periods of time.</p>	
<p>7.3 The animals' behaviour and any changes of behaviour must be monitored. Advice must be sought, as appropriate and without delay, from a veterinarian or, in the case of fish, any person competent to give such advice if adverse or abnormal behaviour is detected.</p>	<p>The behaviour of individual dogs must be monitored daily and changes in behaviour and/or behaviours indicative of suffering, stress, fear, aggression and anxiety must be recorded and acted upon with all information passed onto the owner. Records of assessment must be kept.</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>Dogs likely to, or showing, signs of being nervous or stressed must be located in a suitable part of the establishment, bearing in mind their individual disposition. Where a dog is showing signs of being nervous, stressed or fearful, steps must be taken to address this.</p>	<p>All staff must be able to identify abnormalities, and in particular dogs that are anxious or fearful about contact.</p>	
<p>7.4 Where used, training methods or equipment must not cause pain, suffering or injury.</p>	<p>Training must be reward based (i.e. reward desired behaviour and ignore unwanted behaviour).</p>	
<p>7.5 All immature animals must be given suitable and adequate opportunities to— (a) learn how to interact with people, their own species and other animals where such interaction benefits their welfare, and (b) become habituated to noises, objects and activities in their environment.</p>	<p>Documented processes must be in place to accommodate the needs of dogs under one year of age.</p> <p>Dogs under one year of age should be accommodated in a separate social group.</p>	
Condition 8: Animal Handling and Interactions		
<p>8.1 All people responsible for the care of the animals must be competent in the appropriate handling of each animal to protect it from pain, suffering, injury or disease.</p>	<p>Dogs must always be handled humanely and appropriately to suit the requirements of the individual dog and to minimise fear, stress, pain and distress. Dogs must never be punished so that they are frightened or exhibit aversive behaviour.</p> <p>People must have the competence to handle dogs correctly. They must also have the ability to recognise and act upon undesirable behaviours.</p>	
<p>8.2 The animals must be kept separately or in suitable compatible social groups appropriate to the species and individual animals. No animals from a social species may be isolated or separated from others of their species for any longer than is necessary.</p>	<p>The ability to separate dogs must be available and consideration must be given to the age, size and behaviour differences between dogs to minimise the risk of injuries.</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>A documented policy must be in place for monitoring the introduction of new dogs to the existing group to avoid stress to new or existing animals.</p>	<p>A method of review must be in place to ensure that dogs are excluded if they exhibit any aggressive behaviour.</p> <p>Dogs which need to be isolated from other dogs must be provided with alternative forms of mental stimulation.</p>	
<p>8.3 The animals must have at least daily opportunities to interact with people where such interaction benefits their welfare.</p>	<p>Dogs must receive daily beneficial human interactions appropriate to the individual dog.</p>	
<p>Higher Standard (optional)</p>	<p>Dogs must receive beneficial human interactions throughout the day and these must be documented.</p>	
<p>Condition 9: Protection from Pain, Suffering, Injury and Disease</p>		
<p>9.1 Written procedures must— (a) be in place and implemented covering— (i) feeding regimes, (ii) cleaning regimes, (iii) transportation(iv) the prevention of, and control of the spread of, disease, (v) monitoring and ensuring the health and welfare of all the animals, vi) the death or escape of an animal (including the storage of dead animals); (b) be in place covering the care of the animals following the suspension or revocation of the licence or during and following an emergency.</p>	<p>The procedures must demonstrate how the conditions outlined in this guidance are met.</p>	
<p>9.2 All people responsible for the care of the animals must be made fully aware of these procedures.</p>		
<p>9.3 Appropriate isolation, in separate self-contained facilities, must be available for the care of sick, injured or potentially infectious animals.</p> <p>Dogs showing signs of infectious disease must not be allowed in any shared outside exercise area.</p> <p>Protective clothing and footwear must be worn when handling dogs in the isolation facility, and sanitation</p>	<p>Provision must be made for the isolation of sick/injured/infectious animals and those that might reasonably expected to be carrying serious infectious diseases.</p> <p>Where isolation facilities are provided by the attending veterinary practice, a letter must be provided by the practice stating that they</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>protocols adhered to. Whilst in use, the clothing must be kept in the isolation unit and not be removed other than for cleaning and disinfection. Any dogs in the isolation facility must be checked regularly and unless a separate person is caring for them, they must be visited after the other dogs.</p> <p>Separate feeding and water bowls, bedding and cleaning utensils must be stored in the isolation unit ready for immediate use.</p>	<p>are prepared to provide such facilities. If not the stated isolation protocols must be followed.</p> <p>Staff must be observant and monitor for any signs of illness when admitting dogs to the establishment. Animals showing any signs of illness must not be accepted for day care until recovered. The owner must be notified as soon as possible of any illness of an animal which develops whilst in the dog day care.</p>	
<p>9.4 All reasonable precautions must be taken to prevent and control the spread among the animals and people of infectious diseases, pathogens and parasites.</p> <p>Vaccines used must be licenced for use in the UK. Homoeopathic vaccination is not acceptable.</p> <p>If there is evidence of external parasites (fleas, ticks, lice) the dog must be treated with a product authorised by the Veterinary Medicines Directorate (VMD) and licensed for use in the UK. Treatment must be discussed with a veterinarian before administration. Consent from the owner is required.</p>	<p>An up-to-date veterinary vaccination record must be seen to ensure that dogs have current vaccinations against canine parvovirus, canine distemper, canine adenovirus/infectious canine hepatitis, leptospirosis and other relevant diseases. Vaccination against diseases such as kennel cough (<i>Bordetella bronchiseptica</i> /Canine parainfluenza virus) may be required by the establishment.</p> <p>Certification from a veterinarian of a recent protective titre test may be accepted instead of a booster vaccination as required by the establishment. The certificate must state that it is valid for the current period. It is up to the licence holder whether to accept such a certificate.</p>	
<p>9.5 All excreta and soiled bedding for disposal must be stored and disposed of in a hygienic manner and in accordance with any relevant legislation.</p>	<p>This must be in a clearly-marked bin which is emptied either daily or when full, whichever is the sooner. Excreta must be removed in accordance with the</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

	<p>documented cleaning and disinfection procedure.</p> <p>Storage of excreta must be away from areas where animals or food are kept.</p>	
9.6 Sick or injured animals must receive prompt attention from a veterinarian or, in the case of fish, an appropriately competent person and the advice of that veterinarian or, in the case of fish, that competent person must be followed.	When a dog is suspected of being ill or injured a veterinarian must be contacted for advice immediately and any instructions for treatment recorded and strictly followed with further guidance sought if there is an ongoing concern.	
9.7 Where necessary, animals must receive preventative treatment by an appropriately competent person.	Any preventive treatment must be administered with consent from the owner and under the direction of a veterinarian.	
9.8 The licence holder must register with a veterinarian with an appropriate level of experience in the health and welfare requirements of any animals specified in the licence and the contact details of that veterinarian must be readily available to all staff on the premises used for the licensable activity.	<p>The name, address and telephone contact number, including out of hours provision, of the veterinarian used by the establishment must be displayed in a prominent place, close to the telephone and accessible to all members of staff. The veterinary practice must be in a reasonable travel time.</p> <p>Written consent between the dog owner and licence holder must be obtained with regards to which veterinarian is to be used when dog is first placed with licence holder.</p>	
9.9 Prescribed medicines must be stored safely and securely to safeguard against unauthorised access, at the correct temperature, and used in accordance with the instructions of the veterinarian.	<p>All courses must be completed to the specifications given by the veterinarian.</p> <p>Any unused medications must be returned to the owner, nominated contact or prescribing vet.</p>	
9.10 Medicines other than prescribed medicines must be stored, used and disposed of in accordance with the instructions of the manufacturer or veterinarian.	All medications must only be used with prior consent of the owner and / or on discussion with a veterinarian.	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>9.11 Cleaning products must be suitable, safe and effective against pathogens that pose a risk to the animals. They must be used, stored and disposed of in accordance with the manufacturer's instructions and used in a way which prevents distress or suffering of the animals.</p> <p>Standing water must not be allowed to accumulate due to the possibility of pathogens residing in these moist environments.</p> <p>Grooming equipment must be kept clean and in a good state of repair. If provided by the owner, it must only be used on that dog and must be sent home with the dog.</p>	<p>The choice of cleaning and disinfectant products must be based on suitability, safety, compatibility and effectiveness. Disinfectant products must be virucidal as well as bacteriocidal.</p> <p>Cleaning and disinfection products must be used in accordance with the manufacturer's instructions.</p> <p>Staff using cleaning products must be competent in the safe use of detergents and fluids. Cleaning products must be kept entirely out of the reach of animals.</p> <p>All medications must only be used with prior consent of the owner and / or on discussion with a veterinarian.</p>	
<p>9.12 No person may euthanase an animal except a veterinarian or a person who has been authorised by a veterinarian as competent for such purpose or</p> <p>(a) in the case of fish, a person who is competent for such purpose;</p> <p>(b) in the case of horses, a person who is competent, and who holds a licence or certificate, for such purpose.</p> <p>(c) a person who has been authorised by a veterinarian as competent for such purpose</p>	<p>Only a veterinarian may euthanase a dog.</p> <p>Euthanasia must be humane and effective.</p> <p>The licence holder must keep a record of all euthanasia and the identity of the qualified veterinarian that carried it out. The owner or designated main point of contact must be contacted to give consent. Unless imperative for the welfare of the dog, euthanasia must not take place until consent is given.</p>	
<p>9.13 All animals must be checked at least once daily or more regularly as necessary to check for any signs of pain, suffering, injury, disease or abnormal behaviour. Vulnerable animals must be checked more frequently. Any signs of pain, suffering, injury, disease or abnormal behaviour must be recorded and the advice and further advice (if necessary) of a veterinarian (or in the case of</p>	<p>Presence or absence of faeces and urine must be monitored daily. Any abnormalities in excreta must be recorded and acted upon as appropriate.</p> <p>Dogs must be handled at least twice daily as part of their care and enrichment regime,</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>fish, of an appropriately competent person) must be sought and followed.</p>	<p>unless handling them would pose a risk to kennel employees or cause stress to the dogs.</p>	
<p>9.14 Any signs of pain, suffering, injury, disease or abnormal behaviour must be recorded and the advice and further advice (if necessary) of a veterinarian (or in the case of fish, of an appropriately competent person) must be sought and followed.</p>		
<p>Condition 10: Emergencies</p>		
<p>10.1 A written emergency plan, acceptable to the local authority, must be in place, known and available to all the people on the premises used for the licensable activity, and followed where necessary to ensure appropriate steps are taken to protect all the people and animals on the premises in case of fire or in case of breakdowns for essential heating, ventilation and aeration or filtration systems or other emergencies.</p> <p>There must be a documented policy in place for dealing with emergencies, including extremes of temperature and weather conditions (both hot and cold).</p> <p>All electrical installations must be installed by appropriately qualified persons and maintained in a safe condition; and sited such that they do not present a risk.</p>	<p>Entrances and fire exits must be clear of obstructions at all times.</p> <p>Suitable firefighting, prevention and detection equipment must be provided and maintained in good working order. Any buildings must have at least one working smoke detector (or other suitable fire detection system) installed in a suitable location on each separate level / floor of the property and there must be at least one carbon monoxide detector.</p> <p>An emergency drill programme must be in place with annual testing, or as determined by fire risk assessments. All new members of staff must have this as part of their induction programme.</p> <p>There must be a plan for accommodation of the dogs should the premises become uninhabitable.</p> <p>All equipment must be maintained in a good state of repair and serviced according to manufacturer's guidelines.</p>	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

10.2 The plan must include details of the emergency measures to be taken for the extrication of the animals should the premises become uninhabitable and an emergency telephone list that includes the fire service and police.		
10.3 External doors and gates must be lockable.		
10.4 A designated key holder with access to all animal areas must at all times be within reasonable travel distance of the premises and available to attend in an emergency.	<p>In non-domestic settings, an emergency contact name / number must be displayed on the outside of the premises.</p> <p>A reasonable distance would, in normal conditions, be interpreted as no more than 30 minutes travelling time.</p>	

Part B – Specific conditions: (Schedule 4, Part 4 of the Regulations)

Condition 20: No Overnight stay		
20.1 No dog may be kept on the premises overnight	Premises must be at a fixed location	
Condition 21: Suitable Environment		
21.1 Each dog must be provided with— (a) a clean, comfortable and warm area where it can rest and sleep, and (b) another secure area in which water is provided and in which there is shelter.		
21.2 Each dog must have access to areas where it can— (a) interact safely with other dogs, toys and people, and (b) urinate and defecate.		
21.3 There must be an area where any dog can avoid seeing other dogs and people if it so chooses.		
Condition 22: Suitable Diet		

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

22.1 Any dog that requires specific feed due to a medical condition must be fed in isolation	Dogs must be fed in accordance with the individual dog's needs and with written consent from the owner	
Condition 23: Monitoring of behaviour and training		
23.1 All dogs must be screened before being admitted to the premises to ensure that they are not afraid, anxious or stressed in the presence of other dogs or people and do not pose a danger to other dogs or staff.	A record of the screening procedure for each individual dog must be completed.	
23.2 Any equipment used that is likely to be in contact with the dogs or any toys provided must not pose a risk of pain, suffering, disease or distress to the dog and must be correctly used		
Condition 24: Housing apart from other dogs		
24.1 Unneutered bitches must be prevented from mating.	Unneutered bitches must not be accepted alongside entire male dogs for day care unless there is sufficient separation in sound, sight and where possible smell.	
24.2 Dogs which need to be isolated from other dogs must be provided with alternative forms of mental stimulation.	<p>Owners must be informed if their dog has to be kept isolated from other dogs and shown how that will be achieved.</p> <p>Isolated dogs must be provided with a dedicated range of toys and other enrichment equipment to encourage species typical behaviour.</p>	
Condition 25: Records		
25.1 A register must be kept of all the dogs at the premises which must include— (a) the dates of each dog's arrival and departure; (b) each dog's name, age, sex, neuter status, microchip number and a description of it or its breed; (c) the number of any dogs from the same household; (d) a record of which dogs (if any) are from the same household;		

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

<p>(e) the name, postal address, telephone number and email address of the owner of each dog and emergency contact details;</p> <p>(f) in relation to each dog, the name, postal address, telephone number and email address of a local contact in an emergency;</p> <p>(g) the name and contact details of the dog's normal veterinarian and details of any insurance relating to the dog;</p> <p>(h) details of each dog's relevant medical and behavioural history, including details of any treatment administered against parasites and restrictions on exercise;</p> <p>(i) details of the dog's diet and related requirements;</p> <p>(j) consent forms;</p> <p>(k) a record of the date or dates of each dog's most recent vaccination, worming and flea treatments;</p> <p>l) details of any medical treatment each dog is receiving.</p>		
25.2 When outside the premises, each dog must wear an identity tag which includes the licence holder's name and contact details.		
Condition 26: Protection from pain, injury, suffering and disease		
26.1 The dogs must be supervised at all times.		
26.2 A preventative healthcare plan agreed with the veterinarian with whom the licence holder has registered under paragraph 9(8) of Schedule 2 must be implemented.		
26.3 Any journeys in a vehicle must be planned to minimise the time dogs spend in the vehicle.		

Risk Scoring Table

	LOW (SCORE 1)	HIGH (SCORE 2)	SCORE
Compliance History - inspections	Documented evidence from formal inspections over the previous three years reveal consistent and high	Formal inspections over the previous three years reveal some degree of non-compliance that has required the	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

	levels of compliance in terms of welfare standards and risk management.	intervention of the inspector for the business to ultimately recognise and address these. More serious breaches would attract other enforcement action: suspension, revocation, prosecution.	
Compliance History – follow up action	No evidence of follow-up action by local authority in the last year apart from providing the licence holder with a copy of the inspection report, or sending them a letter identifying some minor, administrative areas for improvement (e.g. minor record keeping issues).	Follow up action by the local authority, such as sending them letters, triggered by low level non-compliance that is not addressed, or the business does not recognise the significance of the need to address the non-compliance.	
Compliance History – re- inspection	No re-inspection necessary (apart from standard unannounced inspection) before next planned licence inspection / renewal	Re-inspection necessary to ensure compliance.	
Complaint History – complaints to the LA	No complaints received direct to the LA that are justified in relation to welfare standards or procedural issues during the previous three years.	Low level substantiated complaints identifying concerns over the business / licence holder have been received within the previous three years.	
Complaint History – complaints to the business	Licence holder records and documents any feedback received directly, in order to demonstrate compliance and willingness to address issues, and can provide evidence of this.	Licence holder does not record feedback received directly or show willingness to address any issues identified.	
Appreciation of welfare standards - enrichment	Sound understanding by the licence holder of relevant environmental enrichment applicable to the activity (guided by expert advice), with demonstrated implementation.	Little environmental enrichment present, inconsistently used and its importance not understood or really valued.	
Appreciation of hazards / risks	Licence holder clearly understands their role and responsibilities under the legislation. Hazards to both staff and animals clearly understood, properly controlled and reviewed with supporting evidence where applicable.	Licence holder not fully engaged with their role/responsibilities, lacks time to fulfil role, no system for review and reassessment of hazards to both animals and staff.	
Appreciation of hazards / risks - maintenance	A suitably planned maintenance, repair and replacement program for infrastructure and equipment is in place.	No planned maintenance program. Building, installations and equipment allowed to deteriorate before action is implemented.	
Appreciation of hazards / risks – knowledge and experience	Staff have specialist and appropriate knowledge of the taxa / species that are kept. There is sufficient staff, time and resource for daily, adequate routine monitoring, evidenced through records and staff rotas.	Key staff lack experience / knowledge of the species. Staff appear overburdened and / or unsupported by management, corners being cut.	

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

Appreciation of hazards / risks – dealing with issues	Clear defined roles / responsibilities of staff, with clear processes for reporting and addressing any identified issues.	Lack of any process, or ownership and responsibility within the business to identify and deal with issues.	
Welfare management procedures – written procedures	Written procedures / policies clearly documented, implemented and reviewed appropriately.	Limited written procedures / polices. No overall strategic control or direction.	
Welfare management procedures – supervision of staff	Appropriate supervision of staff evident where applicable.	Inadequate supervision of staff evident on inspection or from the training records.	
Welfare management procedures – record keeping	All required records maintained and made available.	Poor standard of record keeping, records out of date or appear to be being manufactured – relevance of records not appreciated.	
Welfare management procedures - training	Planned training programme for staff to review and assess competency, with documented training records.	Little or no evidence of relevant training or system for review and reassessment.	
Total: Score of 17 or less = Low risk Score of 18 or more = Higher risk.			
			Risk Rating
			Star Rating

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018
Inspection & Risk Rating Record: Providing Dog Day Care

Scoring Matrix		Welfare Standards		
		Minor Failings (existing business that are failing to meet minimum standards)	Minimum Standards (as laid down in the schedules and guidance)	Higher Standards (as laid down in the guidance)
Risk	Low Risk	1 Star 1yr licence Min 1 unannounced visit within 12 month period	3 Star 2yr licence Min 1 unannounced visit within 24 month period	5 Star 3yr licence Min 1 unannounced visit within 36 month period
	Higher Risk	1 Star 1yr licence Min 1 unannounced visit within 12 month period	2 Star 1yr licence Min 1 unannounced visit within 12 month period	4 Star 2yr licence Min 1 unannounced visit within 24 month period