

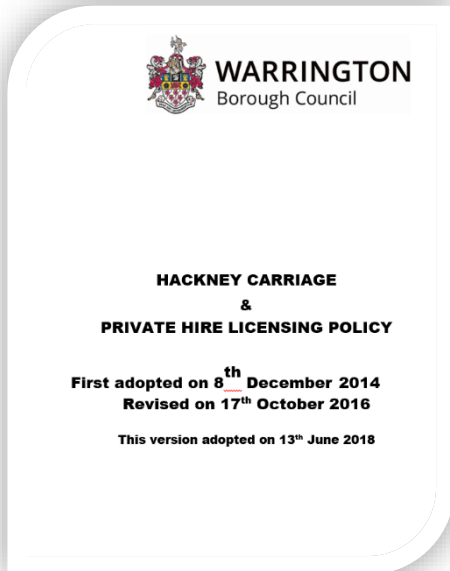


Driver's knowledge test

The test consists of 3 parts as follows:-

Part 1

Hackney/Private Hire Rules and Regulations



This part consists of 15 questions relating to the taxi Licensing Policy which includes:-

- Driver Licensing conditions
- Legislation
- Customer care
- Code of conduct
- Vehicles and
- Operators

Please ensure that you have read this document thoroughly.

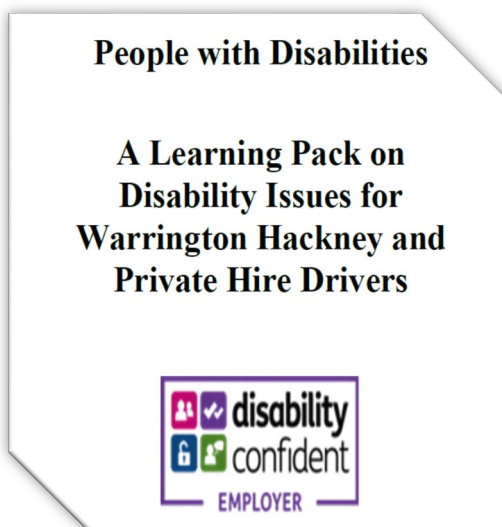
Example

Q1 If a customer leaves an item in your vehicle by accident, who do you take this item to, and in what time period?

Q2 When may an Authorised Officer of the Council or a Police Constable inspect a Hackney/Private Hire Vehicle?

Part 2

Disability Awareness



This part consists of 5 questions taken from the information in the Disability Awareness information document which can be downloaded from the Taxi Licensing website.



Example

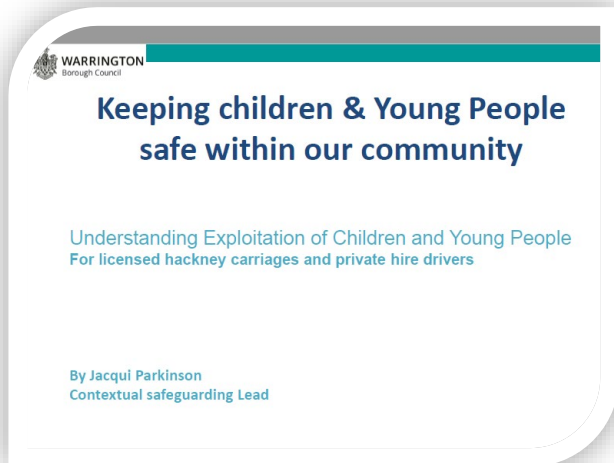
Q1. If a person is using a 'Red & White' cane what does this signify?

Q2 What does the law state about licensed drivers carrying assistance dogs?

An overall pass of 16 correct answers will be required to pass the knowledge test sections 1 & 2.

Part 3

Safeguarding



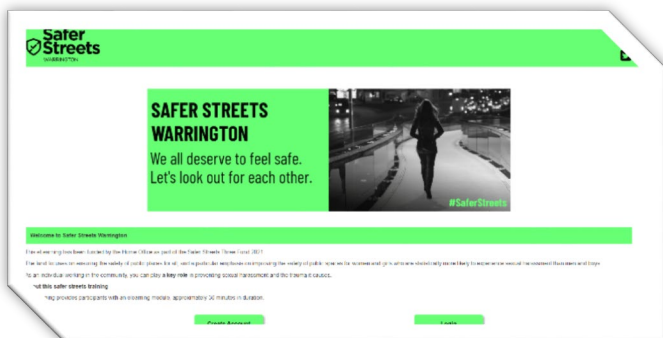
This part consists of 5 questions based on the safeguarding document which is available to download on the Tax Licensing website. **You must answer 3 questions correctly to pass this section.**

A maximum time limit of 40 minutes is allowed for all three sections.

Where the test is taken at the Council offices any candidate found sitting the 'test' in possession of material which could give an unfair advantage over other candidates, or fails to comply with the conditions of the test will be disqualified and the same shall apply to remote tests.

The applicant may also be referred to the Taxi Licensing Sub Committee in order to determine the fitness of the applicant to hold a Joint driver licence.

Safer Streets online test



You will also be required to complete the free online Safer Streets safeguarding course at [Safer Streets Warrington \(purpleleaf.org.uk\)](http://purpleleaf.org.uk)

Once completed you will be able to download a certificate which you can then

forward to: - taxidriv@warrington.gov.uk